

# How to Purchase Your Donor Tickets ONLINE

## Welcome to the 2025-2026 Season!

### Donor Days Will Now Be Available Online!

Starting at 10am on your donor day, you will have the ability to purchase your tickets online! No waiting in the lobby, no long waits in the phone queue – just log into your account and select your shows and seats and ***all eligible donor discounts will be AUTOMATICALLY applied.***

Don't have email? Don't want to buy your tickets online? No problem! The Box Office will be open from 10am—4pm on your donor day for in-person purchases (doors will open at 9am) and from 1pm—4pm to purchase by phone.

### Step 1: Log into your account.

- Go online to **www.MacombCenter.com**
- Click on the People Icon at the top of your screen.
- Log in with the email associated with your account:
  - If you need to update your password, click on the reset link.
    - Follow the instructions to reset your password.
    - Select View All Events



Account

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Login

Thank you for visiting the Macomb Center!

Email address:  (required)

Password:  (required)

Login

New Customer? [Register now](#)

Forgot your password? [Reset here](#)

### Step 2: Select Your Shows & Seats

- Once you are logged in, you will be directed to the event menu – all events are in performance date order.
  - Be sure to click on the “View All Events” to view the entire season.
- Select your seats and Add To Cart.
- Secure My Booking – is our ticket protection program partner and is entirely optional.
- ***All donor rates will be automatically applied, if eligible.*** Do Not select any other discount.
- Continue Shopping or proceed to Checkout.

### Step 3: Payments

- Once you are logged in, you will be directed to the event menu – all events are in performance date order.
- Have a gift voucher? Any available balances will appear under the payments as Vouchers – be sure to apply them!

### Step 4: Select Your Delivery Method

- Choose how you would like your tickets delivered: U.S. Mail, email, Apple Wallet, Google Wallet or held at Will Call.
- If you select either digital or print-at-home delivery, you will receive a confirmation email. Your digital/print-at-home tickets will be delivered closer to performance date/time.

### Step 5: Thank you!

- We look forward to seeing you at the Macomb Center!

### Questions?

Please feel free to contact us with any questions about donor ticketing, accessing your account or upcoming events. Our Box Office staff will be able to assist you during regular Box Office hours.

[www.MacombCenter.com](http://www.MacombCenter.com) | Box Office: 586.286.2222

**Summer Schedule** (Effective July 1, 2025): Open 10am—4pm Monday through Thursday. Closed on Friday.  
**Regular Schedule** (Resumes Sept. 2, 2025): Open 10am—4pm Monday through Friday.